

4. Postgraduate Certificates:

- Philosophy: Yes
- University Teaching Methods: Yes
- Information Technology: Level B
- Others: ...

III. PROFESSIONAL WORK EXPERIENCE

Duration	Place of Work	Job Responsibilities
2004 - 2008	Minh Khai High School	Teacher
2008 - 2010	Golden Lotus Travel Center – Nghe An Tourism Joint Stock Company	Tour guide
Since 2010	Lac Hong University	Lecturers

IV. SCIENTIFIC RESEARCH EXPERIENCE

1. Scientific research projects participated in

No.:	Research Project Title	Start Year / Completion Year	Project Level (National, Ministry, Department, University)	Role in the Project
1	Research on tourism development in the Cho Ro ethnic cultural and historical village - Dong Nai Nature-Cultural Nature Reserve	2011	Lac Hong University	Head
2	Analysis of the factors influencing to restaurant customer satisfaction on Dong Nai province	2013	Lac Hong University	Head
3	Customer satisfaction with restaurant service quality in Dong Nai province	2014	Lac Hong University	Head
4	Project to develop agricultural eco-tourism in Long Khanh city	2023/ 2024	Long Khanh City	Head

2. Published Scientific Works: (title, year of publication, place of publication, etc.)

No.:	Title	Year of publication	Place of publication
1	An analysis of the factors influencing to restaurant customer satisfaction on Dong Nai province	2014	Journal of Economic and Forecats
2	Reseach solutions to attract FDI capital into Vietnam in the coming time	2015	Journal of Economic and Forecats
3	Applied theory in marketing such as Pencils tools to identify factors affecting the development of tourism brand in Dong Nai province	2016	Journal of Economic and Forecats
4	Recommendations Enhancing the Brand Advertising Effectiveness of Lac Hong University	2017	Journal of Business Management and Economics
5	Sustainable Agriculture Development: Economics And Environment Aspects in Vietnam	2017	Scientific seminar
6	Consumer behavior in using organic agriculture products in Viet Nam	2018	DLU Journal of Science
7	The effects of transformational leadership and job satisfaction on commitment to organisational change: A three componnent model extension approach	2019	The South East Asian Journal of Management
8	Factors affecting motivation of employees working at Dong Nai Tourism Joint Stock Company	2021	Journal of Economic and Forecats
9	Analyze factors affecting employee engagement at travel businesses in Dong Nai province	2022	Journal of Economic and Forecats

10	Factors affecting the tourists satisfaction with the quality of tourims services in Dong Nai province	2024	Journal of Science of Lac Hong University
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Dong Nai, date 3 month 6 year 2024

PRINCIPAL

Declarant's Signature

(Clearly state title, academic degree)



Lam Thanh Hien

A blue ink signature in cursive script.

Phan Van Hai